

Security Statement

This page outlines the security measures and practices implemented by BotWiz to ensure the safety and security of its users and their data. By using BotWiz, you agree to the terms outlined in this document, our Terms of Service ("Terms"), and our Privacy Policy ("Privacy Policy"). Should you have any questions or concerns regarding the security of BotWiz, please contact us at support@botwiz.dev or via our Discord server.

1. Data Collection and Storage

BotWiz collects and stores data in accordance with our [Privacy Policy](#). We collect and store data to provide and improve our services and to comply with legal obligations. We do not sell or share your data with third parties for marketing purposes. All data collected and stored by BotWiz is encrypted and securely stored in our MongoDB database.

BotWiz uses industry-standard encryption and security measures to protect your data. We use HTTPS to encrypt data in transit and encrypt data at rest. We also implement security best practices to protect our servers and infrastructure from unauthorized access and attacks. Our security measures are regularly audited and tested to ensure the security of our services and users.

All collected Discord bot tokens are encrypted and stored securely in our database. We do not store your bot token in plaintext. We use industry-standard encryption and security measures to protect your bot token and ensure the security of your bot and data. Tokens are never decrypted or exposed without the consent of the user. We do not have access to your bot token and cannot use it to access your bot or data without your consent. Tokens are only decrypted and used to interact with your bot when you use our services.

2. Payment Processing and Security

BotWiz uses Stripe to process payments. Stripe is a secure, **PCI Level 1** compliant, and trusted payment processor that complies with industry standards and regulations to protect your payment information. When you make a payment on BotWiz, your payment information is encrypted and securely transmitted to Stripe for processing. We do not store your payment information on our servers.

All payments, both one-time and subscription-based, are processed securely by Stripe. We do not have access to your payment information and cannot view or store it. Stripe handles all payment processing and stores your payment information securely in accordance with their security practices and policies, which you can view [here](#).

3. Data Access Control

Because some of the data we collect and store is sensitive and confidential, we have implemented strict access controls to protect it from unauthorized access. Only authorized personnel have access to our servers and databases. We regularly audit and monitor access to ensure the security of your data and prevent unauthorized access and data breaches.

We use industry-standard security measures to protect your data and ensure the security of our services. This includes encryption of data in transit and at rest, and the implementation of security best practices to protect our servers and infrastructure from unauthorized access and attacks. Our servers and infrastructure are regularly audited and tested. Managers and administrators of BotWiz can access data associated with your account only when necessary to provide support or resolve issues. We do not access your data without proper justification and strive to restrict access to the minimum necessary to provide our services.

We take the security of your data seriously and are committed to protecting it from unauthorized access and breaches. If you have any questions or concerns about the security of your data, please contact us at support@botwiz.dev or via our Discord server.

